

From: Susan Levy
To: Microsoft ATR
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Subject: Microsoft Settlement

settlement is a good option. Microsoft is a good company - they put customers #1. Through work I was in a PUP program and had previously purchased a Microsoft product at the normal retail price. The Office Package I ordered thru the pup was less than that price but included the software I had purchased. Microsoft refunded the product I had purchased retail saying "our motto is to keep our customers happy". Other companies should learn from Microsoft. Where would personal computers be today if not for the integration and ease of use Microsoft has provided.